

Our company statement of ‘Navigating the Future’ will keep us committed to staying ahead of the game and providing a pro-active service to our customers. It means we now need to deliver against this promise. This is not only by providing ongoing advice and equipment for safe and compliant commercial shipping globally, but also to think strategically and pro-actively about their servicing requirements.

That means staying at least one step ahead of our customers’ needs by being Creative, Reliable, Agile and Knowledgeable, so saving them time, resources and money. It will also provide them with greater peace of mind.

To remain committed to this statement, SRH Marine’s top management has established and implemented for over 15 years a Quality Management System meeting the requirements of ISO 9001. The objectives of this system are:

- To provide immediate and effective, integrated solutions to projects that we undertake
- To make every effort to keep customers always satisfied
- To perform works only if we are able to and well trained to do so
- To work closely with our external providers to ensure the best possible outcome for our company and our customers.
- To correct the problems that arise and to prevent their recurrence.
- To constantly improve the working methods for the benefit of customers, our company and society.
- To monitor and contribute to the safety of ships and ports cooperating with the authorities and customers in strict compliance with international regulations, and customer and other requirements.

Top management is committed to achieving the objectives above and to continually improving the Quality Management System by providing staff with advanced training, an excellent organizational framework, suitable equipment, and other methods.

All personnel cooperate and participate for the guaranteed implementation of QUALITY within the Organization. The efforts for continuous improvement of the quality are constant and the results are measurable.

Finally, Top Management ensures that this Quality Policy is always known and understood by company staff, and available to them and all interested parties, through internal and external communication channels.

Signed



The Managing Director